November 26th, 2024

Rio Segundo, Alajuela, Costa Rica

To Whom it May Concern:

My name is Dario Rios, and I serve as an IT Product Lead at Kuehne + Nagel within the RPA and DPI Development Team. In my role, I spearhead the RPA and Automation platform for the logistics and supply chain industry. I have known Oscar Jimenez since 2019 when I first met him while managing the RPA Automation DevOps team at Kuehne + Nagel.

I support Oscar’s National Interest Waiver petition because I believe the United States will greatly benefit from his work in robotic process automation (RPA) integrating technologies with AI and Machine Learning engineering. I am confident that Oscar will continue to excel in his career and make significant contributions to the United States in the fields of RPA and AI/ML.

According to his experience Oscar has already influenced our work environment in the following ways:

* Development and Implementation: Led several key projects, including the development and implementation of an RPA and AI platform environment.
  + Efficiency Improvements: Made major improvements in the robot’s deployment process, decreasing the approval time by 50%.
  + Monitoring System: Created a monitoring system that offers a quick response when robots encounter performance issues, reducing downtime by 45%.
* Onboarding and Training: Successfully onboarded and trained new users in various advanced technologies.
* Scrum Master and Project Management: Leveraged his extensive experience and solid knowledge in agile philosophy to help our team work more efficiently, resulting in improved processes and organizational flow.
* AI/ML Engineering: As an AI/ML Machine Learning Engineer, he is responsible for supporting cloud infrastructure and maintaining and building automated, high-quality data science pipelines. These pipelines are crucial for identifying various types of fraud in money transactions.
* Oscar has served as a support engineer in the Robotics and Intelligent Automation area. His duties included analytics development, which is foundational to effective AI and ML implementations in any organization.

I believe Oscar proposed endeavor of {excerpt from PES} will contribute to the {field of endeavor} and the US {National priority/economy}.

Oscar is a highly qualified engineer in Robotics Process Automation, Data Analytics, AI and ML domain, a professional whose work ethic, and commitment to continuous improvement will serve the US economic competitiveness. For these reasons, I fully support this petition. And hope the US will view Oscar as the great talent that he is.

Sincerely,

[Your Signature]

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